

MONTGOMERY COUNTY DEPARTMENT
OF HEALTH AND HUMAN SERVICES

Guide to Community Services



Building a Healthy, Safe and Caring Community, One Person at a Time.

This information is available in an alternative format by calling:
240-777-1098 TTY 240-777-1398

Internet Information:

This document and other information about the Department of Health and Human Services is available on the Department's website at:
www.montgomerycountymd.gov

Volunteer Center
240-777-2600

Looking for ways to put your talents to work in the community? The Montgomery County Volunteer

VOLUNTEER OPPORTUNITIES

Center helps match individuals, families and groups with the programs that need help the most. Call and find out about volunteer opportunities for everyone from students to seniors.

If you have an item you would like to donate 240-777-2600



24 HOUR EMERGENCY AND HOTLINE NUMBERS

Ambulance, Fire, Police 911

Adult Abuse and Neglect Hotline
240-777-3000
TTY 8:30 am-5:00 pm Monday-Friday
240-777-4575
TTY after 5:00 pm weekdays,
all day on weekends
240-777-4815

Child Abuse and Neglect Hotline
240 777-4417

Crisis Center Hotline
240-777-4000 TTY 240-777-4815

Mobile Crisis Team
240-777-4000 TTY 240-777-4815

Rape/Sexual Assault Victim Crisis Line
240-777-4357
TTY 8:30 am - 5:00 pm Monday-Friday
240-777-1347
TTY after 5:00 pm weekdays,
all day on weekends
240-777-4815

Spouse Abuse/Abused Persons Crisis Line
240-777-4673
TTY 8:30 am-5:00 pm Monday-Friday
240-777-4850
TTY after 5:00 pm weekdays,
all day on weekends
240-777-4815

Emergency Shelter
240-777-4000 TTY 240-777-4825

OTHER IMPORTANT NUMBERS

HHS Information
240-777-1245

Americans with Disabilities Act (ADA)
Compliance Officer
240-777-3050 TTY 240-777-1398

ADVISORY BOARDS & COMMISSIONS

Adult Public Guardianship Review Board
240-777-3144

Alcohol & Other Drug Abuse Advisory Board
240-777-1344

Board of Social Services
240-777-4513

Collaboration Council for Children,
Youth and Families
240-777-1665

Commission on Aging
240-777-1120 TTY 240-777-1236

Commission on Child Care
240-777-4659

Commission on Children and Youth
240-777-1110

Commission on Health
240-777-1141

Commission on People with Disabilities
240-777-1246 TTY 240-777-1236

Community Action Agency
301-565-7460

Juvenile Court Committee
240-777-3307

Mental Health Advisory Committee
240-777-1485

Domestic Violence Task Force
240-777-4210

Victim Services Advisory Board
240-777-1355

GUIDE TO SERVICES

Following is a listing of programs and services offered by the Montgomery County, Maryland Department of Health and Human Services. If you cannot find the information or assistance you need, check the index in the back of this book or call the Department of Health and Human Services at 240-777-1245 TTY 240-777-1295.

Although this listing does not include the many organizations we work with in the private sector, you can find information about their programs through the Services Locator on our website at www.montgomerycountymd.gov.

This guide contains information only about services offered in Montgomery County. To reach the U.S. Department of Health and Human Services, please call 202-619-0257.

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FREQUENTLY ASKED QUESTIONS

1. How do I report possible abuse or neglect of children, seniors or other vulnerable adults?

Call Adult Protective Services
240-777-3000 TTY 240-777-4575

Call Child Protective Services
240-777-4417 TTY 240-777-3556

2. How do I find child care?

Call LOCATE: Child Care
240-777-1773

3. How do I complain about a child care provider?

Call Maryland State Child Care Administration
800-332-6347 TTY 240-777-3556

4. Can I adopt a child or become a foster parent? Call

240-777-1664 TTY 240-777-3556

5. How can I get help obtaining child support?

Call the Office of Child Support Enforcement
800-332-6347

6. Do I qualify for Medicaid?

Call Income Supports:
Germantown
240-777-3420 TTY 240-777-3422
Rockville
240-777-4600 TTY 240-777-4410
Silver Spring
240-777-3100 TTY 240-777-1478
East County
240-777-4470 TTY 240-777-4468

7. Can I receive Meals on Wheels?

Call Senior Nutrition Programs
240-777-3810 TTY 240-777-4575

8. Where can my child get immunized?

Call the Immunization Program
240-777-1050 TTY 40-777-1598

9. Do I qualify for food stamps? Call Income Supports:

Germantown
240-777-3420 TTY 240-777-3422
Rockville
240-777-4600 TTY 240-777-4410
Silver Spring
240-777-3100 TTY 240-777-1478
East County
240-777-4470 TTY 240-777-4468

10. Where do I call for help with substance abuse?

Addictions Services Coordination
240-777-4710

11. How can I find affordable housing?

Call the Housing Opportunities Commission
301-929-6700 TTY 301-949-3222

12. Where do I call for problems concerning a well or septic lines?

Code Enforcement
240-777-3785 TTY 240-777-3679

Department of Permitting Services
240-777-6300 TTY 240-777-6756

13. What can I do if my house or another building is unsafe?

Call Code Enforcement
240-777-3785 TTY 240-777-3679

14. Is there help available if I cannot pay my utility bills?

Call the Maryland Home Energy Program
240-777-4450 TTY 800-925-4434

15. Where can I call for information about Social Security?

800-772-1213 TTY 800-325-0778

16. Where do I call to report hazardous fumes, chemicals and other materials?

Department of Environmental Protection
240-777-7788 or call 911

BEHAVIORAL HEALTH AND CRISIS SERVICES

Mental health, substance abuse, crisis services and services for abused persons and victims of crime who are residents of Montgomery County or whose crime was committed in the County. Also provides emergency housing services to adults and emergency housing services to families after 5:00 p.m.

■ CRISIS SERVICES

Crisis Center

240-777-4000 TTY 240-777-4815
1301 Piccard Dr., Rockville

24-hour/7-day-a-week telephone or walk-in and mobile outreach assistance including: crisis counseling, brief crisis stabilization and help in obtaining services for individuals and families in a situational or mental health crisis, for adult abused persons and for victims of crimes and sexual assault. Assists with emergency shelter services to homeless adults and families (after hours only). Provides crisis counseling services to the community in aftermath of traumatic events. All Montgomery County residents who are in crisis are eligible. There is no charge for initial crisis service.

Crisis Line
240-777-4000 TTY 240-777-4815

Assertive Community Treatment Team
240-777-1407 TTY 240-777-4815

Critical Incidents and Disasters
240-777-4000 TTY 240-777-4815

Victim Assistance/Sexual Assault Crisis Line
240-777-4357 TTY 240-777-1347

Abused Persons Crisis Line
240-777-4673 TTY 240-777-4850
Mobile Crisis Team
240-777-4000 TTY 240-777-4815
Mental Health Association Hotline (Supportive Listening)
301-738-2255

Assertive Community Treatment (ACT)

240-777-1407 TTY 240-777-4815
Comprehensive treatment provided in community locations to people with serious and chronic mental illness. Multi-disciplinary mental health staff provides treatment, case management and support services to individuals to assist them in successful community living. ACT works with individuals who have not successfully responded to traditional treatment provided by community mental health clinics because of an inability to keep scheduled office-based appointments and failure to comply with prescribed medication.

Emergency Housing Assistance

Case assessment, information and referral, and/or short term case management services to families and adults in need of emergency financial assistance and/or shelter who are homeless, at risk of loss of housing, victims of individual or community disasters, or persons stranded away from home.

Germantown
240-777-4448 TTY 240-777-3422

Rockville
240-777-4550 TTY 240-777-4410

Silver Spring
240-777-3075 TTY 240-777-1478

East County
240-777-4470 TTY 240-777-4468

■ ADULT MENTAL HEALTH SERVICES

Outpatient mental health treatment and case management services for adults with serious mental illness.

Mental Health Access Team

240-777-1770

For help locating a mental health service provider.

Multicultural Mental Health Program

8818 Georgia Ave., Silver Spring
240-777-1323

Mental health services for Spanish-speaking and Vietnamese-speaking clients. For referrals, call
240-777-1770

Mental Health Services for Seniors

301-589-2303, Ext. 304

Outreach and mental health services in English and Spanish for homebound seniors provided through Affiliated Sante Group.

Mental Health Services for Persons with Developmental Disabilities

301-589-2303, Ext. 692

Services for persons with developmental disabilities provided through Affiliated Sante Group.

Mental Health Services for Persons Who are Deaf

301-589-2303 Ext. 304
TTY 301-990-7215

Services for persons who are deaf provided through Jewish Social Services.

Mental Health Core Services Agency

240-777-1400

Planning, development, monitoring and evaluation of publicly funded behavioral health care services for special populations. Target populations include children with serious emotional and behavioral disorders, adults with severe and persistent mental illness, homeless mentally ill persons and elderly persons with mental health needs.

■ CHILD MENTAL HEALTH AND ADDICTION SERVICES

Child and Adolescent Outpatient Mental Health Services

8818 Georgia Ave., Silver Spring, MD.
Suite 500, 1st Floor
240-777-1450 Fax: 240-777-1367

7300 Calhoun Place, Rockville, MD.
Suite 600
240-777-1432 Fax: 240-777-4447

Family-focused outpatient mental health services to children and adolescents and their families who are residing in Montgomery County and dealing with mental health, behavioral, substance abuse and/or victimization problems who have Medicaid, no health insurance, or are un-documented.

Community Kids

240-777-4381

Services for children and youth with serious emotional disabilities who need a coordinated multi-agency approach in order to thrive in their families, achieve in school and be socially competent in their communities. Accepts children and youth referred directly from Child Welfare, Juvenile Justice, Montgomery County Public Schools (MCPS)—Emotional Disabilities unit and MCPS Kids First Alliance, as well as the Child and Adolescent Mental Health Clinic.

Federation of Families for Children's Mental Health

240-777-4382

Parent-to-parent support, education and advocacy for parents of children with mental health and behavioral problems — provided by not-for-profit organization.

Juvenile Justice Services

240-777-1430

Coordination and support services for all juvenile justice activities within the Department of Health and Human Services.

Screening and Assessment for Children and Adolescents

240-777-1430

Screening and assessment for children and adolescents in need of substance abuse and mental health services.

■ ADULT ADDICTION SERVICES

Addiction Services Coordination

255 Rockville Pike, Suite 145
240-777-4710 TTY 240-777-1399

Intake, assessment and referral services for drug and alcohol-involved adults, whether voluntary or court ordered.

Outpatient Addiction Services

240-777-1680 TTY 240-777-1399

Outpatient therapy and counseling for alcohol and drug dependent adults requiring intensive County funded outpatient services.

Jail Addiction Services

240-773-9732

Intensive education, treatment and referral services for eligible alcohol/drug addicted inmates of the Montgomery County Correctional Facility.

■ VICTIM SERVICES

Abused Persons Program

Crisis Line and Walk-In Service—provided through the Crisis Center

240-777-4673 (HOPE)
1301 Piccard Drive, 1st Floor, Rockville

Administration/Intake
240-777-4210 TTY 240-777-4850

Services to victims of partner abuse include crisis intervention and safety planning, counseling for victims, support and advocacy through the civil and criminal justice system, and emergency shelter services. Counseling for individuals who have been abusive.

Victim Assistance and Sexual Assault Program

Crisis Line and Walk-In Service—provided through the Crisis Center

240-777-4357 (HELP)
1301 Piccard Dr. (4th floor), Rockville

Administration/Intake
240-777-1355 TTY 240-777-1347
Outreach to victims of sexual assault at hospital emergency rooms or police stations. Crisis and ongoing counseling to victims of general crime, rape/sexual assault and adults molested as children. Support groups for homicide survivor victims, adults molested as children and for rape victims. Compensation to eligible victims for financial losses resulting from crime victimization. Assistance with criminal justice system and with application to the Maryland Criminal Injuries Compensation Board. Educational programs for professionals, schools and community groups.

■ SUPPORTIVE HOUSING SERVICES

Transitional Services

240-777-4550

Transitional housing and case management services for families who are homeless at the time of referral and demonstrate a potential for economic self-sufficiency and improved family functioning within two years.

Family Self-Sufficiency

240-777-4550

Case management services for families in subsidized housing who demonstrate motivation to become economically self-sufficient within five to seven years.

Maryland Home Energy Programs

240-777-4450

Maryland Energy Assistance Program – (MEAP)

Electric Universal Service Program – (EUSP)

Financial assistance for low-income households in paying their heating expenses and electric costs. Eligible customers receive a lump sum benefit once per year. Weatherization assistance offered on a limited basis to help improve energy efficiency in the home.

Rental Assistance Program

240-777-4400

Financial assistance for low-income households to help meet their rental expenses. Assistance is available to legal residents who are disabled, elderly or households of two or more.

Progress Place

301-585-4471

8210 Colonial Lane, Silver Spring
Multiservice center for homeless individuals providing street outreach, counseling and case management, information and referral, meals, resource center and addiction services.

AGING AND DISABILITY SERVICES

Information, services, protections and opportunities that promote choice, independence and inclusion for seniors and persons with disabilities and help them remain in, or return to their homes, if they choose.

Information and Access to Services

240-777-3000 TTY 240-777-4575

Information, assessment and referral services for children, adults and seniors who are in need of care because of a physical, developmental, sensory and/or psychiatric disability. Call to:

- Consult, obtain information and referral about services for seniors and persons with disabilities;
- Discuss needs for protection of someone whom you feel is being abused/neglected or is experiencing self-neglect;
- Obtain a phone assessment to determine if a face-to-face visit is necessary to determine what services are needed to remain at home or, to discuss other housing or living options;
- Request an assessment for in-home/personal care services that are available on a sliding fee scale;
- Access other services such as financial assistance, respite care, case management, advocacy and linkage with a range of services.

Developmental Disability Services – Community Support Network

240-777-1216 TTY 240-777-1217

Resources, information, and referral to programs for children and adults with developmental disabilities. Assists individuals and families in accessing services through the State and/or County. Programs include: Respite Care, My Turn Program, Transitioning Youth Services, Resource Coordination for individuals enrolled in Community Pathways, Service Coordination for children in the Autism Waiver, and Homeless case management.

Health Insurance Counseling

301-590-2819

Senior Health Insurance Counseling and Advocacy Program (SHICAP) works with seniors and persons with disabilities to understand their options and rights under Medicare, Medicare+Choice and Medicaid and to obtain information on Medigap policies and long term care insurance.

Long Term Care Ombudsman

Nursing Home Complaints:

240-777-3369

TTY 240-777-1236

Assisted Living and Group Home Complaints:

240-777-3910

Investigation and resolution of complaints or concerns about nursing homes, large assisted living facilities and group homes.

Medicaid for Nursing Homes and Outreach

Medicaid (nursing homes)
240-777-3995 TTY 240-777-1236
Medicaid Outreach
240-777-3397 TTY 240-777-1236
Assistance with expenses for care in nursing homes and long term care facilities. Advocates for persons in the community in need of assistance with payment of expenses for medical treatment, medical supplies and prescription drugs.

Recreation

Senior Centers, SOAR and Recreation Programs
301-468-4540

Therapeutic Recreation programs for people with disabilities
240-777-6960 TTY 240-777-6974

Respite Care

301-984-5792

Occasional, temporary relief to individuals and families who are giving full-time care to children, adults and seniors with disabilities. Care is provided under contract with ARC of Montgomery County by trained, certified care workers in the family's home or in the care worker's home.

Senior Nutrition Program

240-777-3810 TTY 240-777-1236
Nutritious meals with opportunities for seniors to socialize in settings where programs and other services are available. Provides nutrition education, Meals on Wheels for seniors who have mobility impairments.

Special Needs Library

240-777-0960 TTY 301-897-2217
Information and reading materials for people with disabilities, their families and service providers. Includes large print books, Talking Book services, computer training room, reading equipment for people with low vision and a disabilities collection.

Transportation for Seniors and People with Disabilities

Call 'N Ride:
301-948-5409 Fax 301-258-0206
Transportation for seniors and people with disabilities who meet low-income eligibility requirements.

Connect-A-Ride
301-738-3252 TTY 301-881-5263
Fax 301-231-9360

Transportation information, assistance and referral about all transportation options.

MARC – Maryland Rail Commuter:
800-325-7245 TTY 410-859-7420

Medicaid Transportation Information Line

Transportation for medical appointments to Medicaid providers
Information:
240-777-5890

Reservations:
240-777-5899 Fax:240-777-5891

MetroAccess
301-562-5360 301-562-5361
TTY 301-588-7535

Public transportation system for people with disabilities who are certified by WMATA as unable to use accessible fixed route public transportation.

Metrobus, Metrorail:
202-637-7000 TTY 202-638-3780

Ride On Bus:
240-777-7433 TTY 240-777-5869

Same Day Access Program
240-777-5899 Fax 240-777-5891

For MetroAccess participants who do not qualify for the Call 'N Ride Program because of income requirements.

Volunteer Opportunities

Volunteer Center 240-777-2600

**CHILDREN, YOUTH AND FAMILY SERVICES**

Promotes opportunities for children to grow up safe, healthy, and ready for school, and for families and individuals to be self-sufficient.

■ EARLY CHILDHOOD SERVICES**Infants and Toddlers Program**

240-777-3997 TTY 301-610-7190
Assistance to families with children birth to three years old where there is a concern about development or a documented developmental delay. Early intervention is provided at four regional sites.

■Child Care Referrals — LOCATE

332 W. Edmonston Drive, Rockville
301-279-1773 TTY 301-279-1810

Provides resource and referral information to parents searching for child care in Montgomery County.

■ChildLink

240-777-GROW (4769)

Information and resources for parents and caregivers with children birth to five years old. Serves as a point of entry and referral source for a wide variety of services and information, including parenting, health, mental health, preschool education and child care, special needs, home visiting and recreational activities.

■ CHILD AND ADOLESCENT SERVICES

Linkages to Learning

240-777-1731

Community services for children and families at selected schools to enable children and adolescents to reach their optimal physical and mental health, achieve academic success and become socially secure in the community.

Child Welfare Services

240-777-3500 TTY 240-777-3556

- Adoption—prepares children who are under guardianship of the department for permanent placement with adoptive families.
- Community Education—outreach to educate community groups on child welfare issues.
- Family Preservation—home-based services to families with children at risk of out of home placement.
- Foster Care
240-777-1664
TTY 240-777-3556
– provides case management and plans permanent situations for children who have been placed in foster care.
- Protective Services—investigates reports of child abuse and neglect to ensure the safety of children and provides services to help families stay together.

Conservation Corps

301-929-5554

One-year program to improve the employability and citizenship of out-of-school and unemployed youth ages 17 through 24. Provides members with on-the-job and classroom skills in conservation, landscaping and carpentry.

Child Care Subsidy Program

240-777-1155

7300 Calhoun Place, Rockville

Wednesdays only:

240-777-4470

3300 Briggs Chaney Rd., Silver Spring

Vouchers for eligible families to help purchase child care services.

Maryland Office of Child Support Enforcement

800-332-6347

State office that assists parents with obtaining court-ordered child support payments.



■ INCOME, FOOD AND MEDICAL SUPPORTS

Benefits to eligible residents include Temporary Cash Assistance, Food Stamps, Medical Assistance, Temporary Disability Assistance Program (TDAP).

Germantown

240-777-3420 TTY 240-777-3422

Rockville

240-777-4600 TTY 240-777-4410

Silver Spring

240-777-3100 TTY 240-777-1478

East County

240-777-4470 TTY 240-777-4468

- Temporary Cash Assistance (TCA)—a Federal/State program for eligible children and their parents or other caretaker relative that provides limited cash assistance. Parents are required to be working toward employment and self-sufficiency in order to receive benefits.
- Food Stamp Program—provides benefits monthly to eligible households to buy food.
- Medical Assistance Program—provides health benefits for low-income people.
- Temporary Disability Assistance Program (TDAP)—a State program to help Maryland residents who are totally disabled and cannot work. See also Aging and Disability Services.
- Refugee Cash Assistance—Federal program that provides cash assistance to financially needy refugees to help adjust to first eight months in United States.

- Refugee Medical Assistance – coverage for refugees who do not qualify for another medical assistance program during their first eight months in the United States.

■ EMPLOYMENT SERVICES

240-777-3323

7300 Calhoun Place, Rockville

Assistance to families to end—or avoid—cash assistance by helping them find or maintain a job. Provides vouchers to eligible families to assist with the purchase of child care while the parent is participating in employment activities. The Employment Service Program is for eligible Temporary Cash Assistance, Food Stamp recipients and non-custodial parents.

■ TESS COMMUNITY SERVICES CENTER

301-565-7675

8513 Piney Branch Road, Silver Spring
Bilingual (Spanish/English) information and referral regarding community and government programs that includes help for low-income residents, short-term counseling, legal aid and consumer credit counseling.

■ COMMUNITY ACTION

301-565-7460

8210 Colonial Lane, Silver Spring

Works to reduce the adverse effects of social and economic conditions on the county's low-income residents. Community Action provides:

- Community liaison and leadership development, building partnerships among community residents and public and private agencies;
- Coordination of the Head Start program with Montgomery County Public Schools;
- Employment/economic development and multicultural outreach;
- Demographics, research and special projects for the County.



PUBLIC HEALTH

Responsible for preventing epidemics and the spread of disease, promoting healthy behaviors, enforcing health laws and regulations, and assuring the quality and accessibility of health services.

African American Health Program

240-777-1833

Addresses health disparities affecting African Americans in Montgomery County. Services include diabetes education, HIV counseling and testing, nurse case management for high-risk pregnant women, and community health education and outreach. Primary medical care for low-income adults is available at The Peoples Community Wellness Center 301-847-1172.

Audiology

240-777-1851

Hearing tests for children and adults in Montgomery County regardless of ability to pay. Clients are screened by the Service Eligibility Unit to determine financial eligibility. Sliding fee scale available. Self, parents or physician referrals are accepted.

Birth and Death Records Office

2000 Dennis Ave., Silver Spring
240-777-1755

Maryland Division of Vital Records
800-832-3277

Certified death certificates (with State approved documentation) can be issued for up to 30 days from the date of death when the certificate is filed in this office. A \$20 fee is charged for each document. If more than 30 days from date of death, the death certificate must be obtained from the Maryland State Division of Vital Records, P.O. Box 68760; Baltimore, MD 21215.

Statement of Age cards (verification of birth) can be issued only for persons born in Montgomery County with a photo ID. A \$4 fee is charged for each card. Currently Montgomery County does not have a walk-in location to obtain a Maryland State Certified Birth Certificate. This can be obtained from the Maryland State Division of Vital Records.

Cancer Control Programs

Screening, diagnosis and treatment services available for eligible individuals.

Breast and cervical cancer
240-777-1750

Colorectal cancer
240-777-1222

Oral cancer
240-777-3496

Prostate cancer
240-777-1848

Communicable Disease and Epidemiology

2000 Dennis Avenue, Silver Spring
240-777-1790

TTY for all services 240-777-1598

Disease Control Services
240-777-1755

HIV/AIDS Services
240-777-1869

HIV Dental Services
240-777-1737

International Travel Information
240-777-1755

Lyme Disease Information
240-777-1755

Refugee/Migrant Health Services
240-777-1800

Sexually Transmitted Diseases
240-777-1760

Tuberculosis Control
240-777-1800

Rabies Vaccine Information
240-777-1755

West Nile Virus Information
240-777-1755

Dental Services

240-777-1875

Primary and preventive dental care for children in Head Start and Care for Kids, enrolled HHS maternity patients, and persons living with HIV/AIDS. Additional dental services are provided for eligible senior citizens age 60 years and older. Services are provided in four county health centers.

Eligibility Determination

Service Eligibility Units review financial eligibility at four locations and enroll eligible individuals into a variety of public and private health care programs, including:

- Maryland Children's Health Insurance Program
- Care for Kids—medical care for low-income children not eligible for Maryland Children's Health Insurance Program
- Maternity care
- Family planning
- Project Access—referrals for low-cost medical care for low-income adults.
- Audiology—hearing tests for low-income residents.

Locations:

Germantown Health Center
240-777-3591
TTY 240-777-3422

Piccard Drive Health Center, Rockville
240-777-3120
TTY 240-777-4410

Silver Spring Health Center
240-777-3066
TTY 240-777-1478

East County Regional Service Center
240-777-4470
TTY 240-777-4468

Health Services Information Line

301-270-8432

Information provided in Spanish and English on how to obtain low-cost medical care.

Monday-Friday 8:00 am to 8:00 pm
and Saturday 9:00 am to 1:00 pm

Health Promotion

240-777-1710

Public education and information about health topics including alcohol, tobacco and other drug abuse prevention; child safety education and injury prevention; Five a Day nutrition education; HIV prevention; smoking cessation and prevention; highway safety, and faith-based outreach.

Health information is also available from the Health Information Center at the Wheaton Regional Library, 301-929-5520 and from the Prevention Center, 301-216-3901.

Immunizations

240-777-1050 TTY 240-777-1598

Information on immunizations is available 24-hours a day from the immunization line at 240-777-1050.

Childhood immunizations are available at the five locations listed below. Call for hours.

- Germantown Health Center
12900 Middlebrook Rd.,
Germantown
240-777-3380
- Silver Spring Health Center
8630 Fenton St., Silver Spring
240-777-3160
- Dennis Avenue Health Center
2000 Dennis Ave., Silver Spring
240-777-1050
- School Health Services Center
4910 Macon Rd., Rockville
301-468-4529
- Washington Adventist Hospital
7600 Carroll Ave., Takoma Park
301-891-5070

Flu and pneumonia shots are available in season for adults. Call 240-777-1050 for information.

Latino Health Initiative

240-777-3221

Seeks to improve the health of Latino families in Montgomery County and to improve the quality of services they receive. Enhances coordination between existing health programs and services, provides technical assistance to programs and services, develops and supports model programs and services, and advocates for policies and practices that effectively reach and serve Latinos.

Cancer Prevention and Control Program
240-777-4173

Hispanic Health Promoters Program
240-777-1734

Latino Data Improvement Workgroup
240-777-3470

Latino Health Professions Workgroup
240-777-3384

Latino Youth Wellness Program
240-777-3085

System Navigator & Interpreter Program
301-270-8432

Lead Poisoning Prevention Program

240-777-1050

All children should be tested for lead poisoning at 12 months and at 24 months. Lead poisoning prevention education, outreach, case management and referrals for lead testing are available.

Licensure and Regulatory Services

240-777-3986

Enforces State and County laws related to food service facilities, smoking in public places, nursing homes, group homes, swimming pools, rat control, private educational institutions, and miscellaneous business licenses, including those required for raffles.

School Health Services

240-777-1550

Prevention, detection and correction of health and developmental problems for public school students in Montgomery County. Manages the care of ill and injured students, administers medications and treatments. Provides health assessments, crisis intervention, health counseling, health education/promotion, and case management and referral services. Provides the health care component for Head Start programs and Linkages to Learning, including the School-Based Health Centers. Provides hearing, vision and scoliosis screening for public and private schools. Provides immunizations and tuberculosis screening of all newly enrolled international students. Provides consultation to private schools.

**PHONE
DIRECTORY****INFORMATION, GENERAL
240-777-1245****ABUSED PERSONS CRISIS**

LINE 240-777-4673
TTY 240-777-4850
 Administration . . . 240-777-4210
TTY 240-777-4850

ALCOHOL AND DRUG ABUSE

Adult Addiction Services
 Coordination 240-777-4710
TTY 240-777-1399
 Jail Addiction
 Services 240-773-9732
 Outpatient Addiction
 Services 240-777-1680
TTY 240-777-1399
 Substance Abuse Screening
 (Children/teens) 240-777-1430

**AGING AND DISABILITY
SERVICES**

Adult Protective
 Services 240-777-3000
TTY 240-777-4575
 Assisted Living
 Services 240-777-3994
TTY 240-777-1216
 Information/Assessment/
 Case Management . . . 240-777-3000
TTY 240-777-4575
 Long Term Care
 Ombudsman 240-777-3369
TTY 240-777-1236
 Medicaid for
 Nursing Homes 240-777-3995
TTY 240-777-1236
 Medicaid Outreach . . 240-777-3397
TTY 240-777-1236
 Respite Care 301-984-5792
 Senior Mental Health
 Services . . . 301-589-2303 Ext. 304

Senior Nutrition
 Program 240-777-3810
TTY 240-777-1236

Special Needs
 Library 240-777-0960
TTY 301-897-2217

Transitioning Youth . . 240-777-1216
TTY 240-777-1217

Transportation
 Call-N-Ride, 301-948-5409
 Fax 301-258-0206
 MARC (Maryland
 Rail Commuter) . . . 800-325-7245
TTY 410-859-7420

Medicaid and Seniors
 Transportation . . . 240-777-5890
 Fax 240-777-5891
 Reservation 240-777-5899
 MetroAccess 301-562-5360
TTY 301-588-7535

Metrobus,
 Metrorail 202-637-7000
TTY 202-638-3780

Ride On Bus 240-777-7433
TTY 240-777-5869

**CHILD AND ADOLESCENT
SERVICES**

Child Care Referrals
 (LOCATE) 301-279-1773
TTY 301-279-1810

Child Care Subsidy
 Programs 240-777-1155

Child Link Referral to
 Services 240-777-4769

Child Protective
 Services 240-777-3500

Child Support Enforcement
 (State office) 800-332-6347

**CHILD AND ADOLESCENT
SERVICES CONTINUED**

Child Welfare
 Services 240-777-3500
TTY 240-777-3556

Conservation Corps. . 240-929-5554
 Foster Care 240-777-1664
TTY 240-777-3556

Infants and Toddlers
 Program 240-777-3997

Linkages to
 Learning 240-777-1731

Mental Health Services
 (Silver Spring) 240-777-1450

Mental Health Services
 (Rockville) 240-777-1432

**COMMUNITY
ACTION** 301-565-7460

CRISIS SERVICES . . 240-777-4000
TTY 240-777-4815

Victims Assistance/Sexual Assault . .
 Crisis Line 240-777-4357
 Administrative/Intake . 240-777-1355
TTY 240-777-1347

**DEVELOPMENTAL DISABILITY
SERVICES** 240-777-1216
TTY 240-777-1217

**DISABILITY
SERVICES** 240-777-3000

**EMPLOYMENT
SERVICES** 240-777-3232

**FINANCIAL ASSISTANCE/FOOD
STAMP PROGRAM**

Germantown 240-777-3420
TTY 240-777-3422

Rockville 240-777-4600
TTY 240-777-4410

Silver Spring 240-777-3100
TTY 240-777-1478

East County 240-777-4470
TTY 240-777-4468

FOOD ASSISTANCE

Germantown 240-777-3420
TTY 240-777-3422

Rockville 240-777-4600
TTY 240-777-4410

Silver Spring 240-777-3100
TTY 240-777-1478

East County 240-777-4470
TTY 240-777-4468

HOUSING**Emergency Assistance**

Germantown . . . 240-777-4448
TTY 240-777-3422

Rockville 240-777-4550
TTY 240-777-4410

Silver Spring 240-777-3075
TTY 240-777-1478

East County 240-777-4470
TTY 240-777-4468

Transitional Housing

Services 240-777-4550

Home Energy
 Programs 240-777-4450

Rental Assistance . . 240-777-4400

INCOME SUPPORTS

Germantown 240-777-3420
TTY 240-777-3422

Rockville 240-777-4600
TTY 240-777-4410

Silver Spring 240-777-3100
TTY 240-777-1478

East County 240-777-4470
TTY 240-777-4468

**LICENSING AND REGULATORY
SERVICES** 240-777-3986

**MEDICAL ASSISTANCE
PAYMENT FORMS** . 240-777-1842

MEDICAL ASSISTANCE PROGRAM

Germantown 240-777-3591
 Rockville 240-777-3120
 Silver Spring 240-777-3066
 East County 240-777-4470

MENTAL HEALTH SERVICES (ADULTS)

Access to Services . . 240-777-1770
 Core Service Agency . . 240-777-1400
 Multicultural Services 240-777-1323
 Seniors and Persons with Developmental Disabilities . . 301-589-2303, Ext. 692
 Persons Who are Deaf 301-589-2303 Ext. 304
 TTY 301-990-7215

MENTAL HEALTH AND ADDICTIONS SERVICES (CHILDREN)

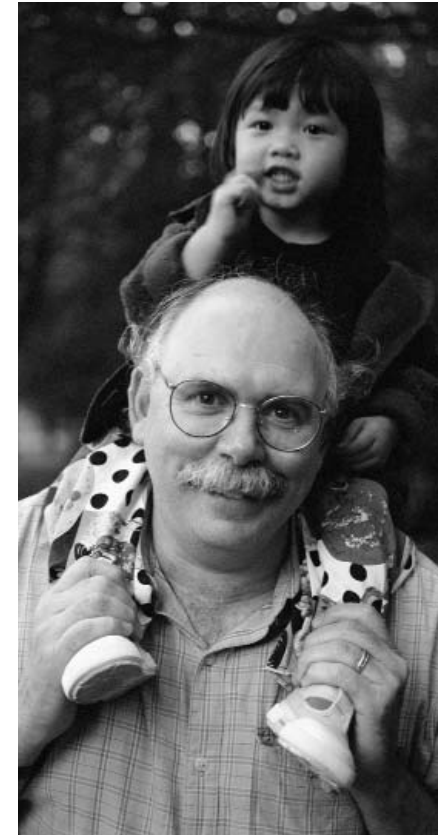
Child/Adolescent Outpatient Mental Health 240-777-1450
 Juvenile Justices Services 240-777-1430
 Substance Abuse Screening 240-777-1430
 Progress Place 301-585-4471

PUBLIC HEALTH SERVICES

African American Health Program 240-777-1833
 Audiology 240-777-1851
 Birth and Death Records 240-777-1755
 Maryland Division of Vital Records 800-832-3277
 Cancer Control Programs
 Breast and Cervical 240-777-1750
 Colorectal Cancer 240-777-1222
 Oral Cancer 240-777-3496
 Prostate Cancer . . 240-777-1828

Communicable Disease and Epidemiology 240-777-1790
 TTY for all services . . 240-777-1598
 Disease Control Services 240-777-1755
 HIV/AIDS Services . . 240-777-1869
 HIV Dental Services 240-777-1737
 International Travel Information 240-777-1755
 Lyme Disease Information 240-777-1755
 Refugee/Migrant Health Services . . 240-777-1800
 Sexually Transmitted Diseases 240-777-1760
 Tuberculosis Control 240-777-1800
 Rabies Vaccine Information 240-777-1755
 West Nile Virus Information 240-777-1755
 Eligibility Determination
 Germantown Health Center 240-777-3591
 TTY 240-777-3422
 Piccard Drive Health Center, Rockville . . 240-777-3120
 TTY 240-777-4410
 Silver Spring Health Center 240-777-3066
 TTY 240-777-1478
 East County 240-777-4470
 TTY 240-777-4468
 Health Services Information 240-777-8432
 Health Promotion . . 240-777-1710
 Immunizations 240-777-1050
 TTY 240-777-1598

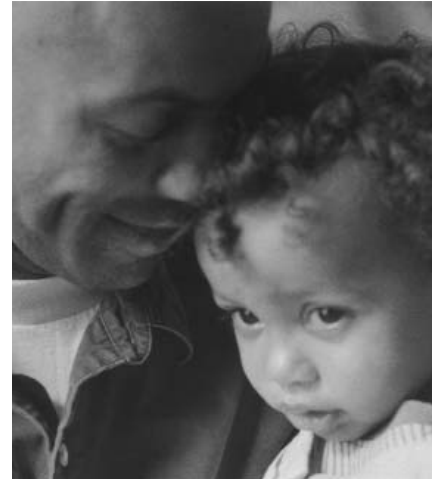
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 Cancer Prevention and Control 240-777-4173
 Hispanic Health Promoters Program 240-777-1734
 Latino Data Improvement Workgroup 240-777-3470
 Latino Health Professions Workgroup 240-777-3384
 Latino Youth Wellness Program 240-777-3085
 System Navigator & Interpreter Program 301-270-8432
 Lead Poisoning Prevention 240-777-1050
 Licensing and Regulatory Services 240-777-3986
 School Health Services 240-777-1550
 Victim Services/Sexual Assault Crisis Line . . 240-777-4357
 Administration 240-777-1355
 TTY 240-777-1347



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Douglas M. Duncan
County Executive

Carolyn W. Colvin
Director



**Montgomery County Department
of Health and Human Services**

401 Hungerford Drive
Rockville, MD 20850
www.montgomerycountymd.gov
Telephone 240 777 1245
TTY 240 777 1295